

MARS Voice Mail

Introduction

MARS Voice Mail is a CUAE based Voice Mail system which can be hooked to any Cisco switch compatible with the Cisco Unified Communication Environment. This is a same box solution where the voice mail feature can be configured from the same application server as other MARS applications and that can be a non MCS server as well. The recordings are protected by a unique user name password pair for each user.

Features

MARS Voice Mail is built from scratch on the Cisco Unified Communication Environment. This can be configured to work on any CUAE compatible Cisco Unified Communication Manager. MARS VM can be configured for the Busy and No Answer dispositions and when the calls are diverted to it after the pre determined number of dials it stores the messages in designated folders of the users.

To retrieve the messages the users can dial to a number, punch in their pass code and listen to the various voice mails. They have the option to replay the messages, skip messages, delete the message or delete all messages.

While dropping the message the caller can talk to the receptionist at any point of time by dialing a pre defined no, and he can listen to the message and delete it as well after recording.

Benefits

MARS Voice Mail is a single box solution and provides all the voice mail features as a standard offering can. It uses the same application server to provide this functionality and also to store voice mails. The storage can be removed to a different location for the benefit of more space requirements. Built on the Cisco Unified Application Environment it is compatible with all the Call Managers as well as other equipments.

Supporting Hardware & Software:		
1.	CUCM Supported	4.X, 5.X, 6.X, 7.X
2.	Phones Supported	7911, 7919, 7920, 7921, 7940, 7941, 7960, 7961, 7970 & Later XML Supported Phones
3.	CUAE	2.4.3, 2.5.1.1.SR2